

## Responsible Authority Representation Form

Thames Valley Police, Royal Berkshire Fire and Rescue Service, Health and Safety Executive, Local Safeguarding Children Board, Slough Borough Council [SBC] Commercial Services (Health and Safety and Trading Standards), Planning and Development Control Services [SBC], Public Health Services [SBC].

### APPLICATION DETAILS

<b>Name of Premises</b>	The Lounge
<b>Address of Premises &amp; Tel: No.</b>	21 London Road, Slough, SL3 7RL
<b>Applicant Details</b> (Name, address, Tel: No.) if different from above	Mrs Paramjit Kaur Dhesi
<b>Company Name</b> (if different from Applicant)	
<b>Application type</b> (state fully)	Temporary Event Notice: The sale by retail of alcohol The provision of regulated entertainment The provision of late night refreshment  Relating to the airing to the public of a boxing sporting event.
<b>Date Application received</b>	11 <sup>th</sup> August 2017

# REPRESENTATION SUBMISSION

Please tick

<b>There are no representations to the granting of this licence</b>	<input type="checkbox"/>
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**If you are making representations to the application identify which of the four licensing objectives your representation relates to:**

Please detail your representation and the reason together with your supporting evidence, as appropriate. *(If replying by hard copy, please attach separate sheet(s) if necessary).*

	Please tick	
Prevention of Crime and Disorder	Y	<p>During a licensing check on 24/03/17 it was clear that the bar area was open and operating after their licensed hours. The DPS was spoken to about this who became aggressive and argumentative towards officers. His behaviour was erratic and he threw everyone out without checking what was being taken. A short distance away glass drinking vessels were taken off a group that had been drinking in the pub. CCTV was requested from the DPS but to date this has still not been produced. I have a real concern that should disorder take place then the footage (evidence) would not be made available immediately which could lead to investigations being unnecessarily delayed and evidence lost.</p> <p>Also the DPS has sworn at officers showing disregard for authority, this behaviour could be replicated by persons attending the premises who witness this.</p>
Public Safety	Y	<p>On 28/04/17 during a joint visit to the Lounge, it was identified that the fire exit was blocked. This was addressed with the DPS who initially refused to move the blockage stating that he would remove the blockage the day after. This in itself posed a real risk to public safety had there been a fire.</p>

Prevention of Public Nuisance	Y	The Police have had complaints from Local residents that live near the Lounge relating to music being played late at night. This has been passed to the Council to look into further.
Protection of Children from Harm	<input type="checkbox"/>	

**Please provide advice to the Licensing Sub-Committee on how you believe they should consider the representation.**

If appropriate, recommend conditions that could be added to the Licence to remedy your representation or other suggestions you would like the Licensing Sub-Committee to take into account.

If replying by hard copy, please attach separate sheet(s), if necessary.

Please refer to the Responsible Authority Guidance Note.

I do not believe there are any conditions that could be implemented to reduce the risks previously mentioned and of other information which are supported by the Gen40's provided. This is because the DPS has showed that he is not willing to work with the Police to rectify problems identified and has been obstructive on previous visits, some of which are evidenced on Body Worn Video.

Name of Officer completing Representation	PS 6358 Johnny WHITE
Job Title	Slough Neighbourhood East Problem Solving Sergeant
Name of Responsible Authority	Thames Valley Police
E-mail address:	Johnny.white@thamesvalley.pnn.police.uk
Tel: No.	

**N.B.** If you do make a representation you will be expected to attend the Licensing Sub-Committee hearing and any subsequent appeal proceedings.

Signed: ...PS 6358 WHITE

Dated: ...16/08/17

Please return this form along with any additional sheets, if replying by hard copy to:

The Licensing Team  
Consumer Protection and Business Compliance Services  
Landmark Place  
High Street  
Slough  
SL1 1JL **Or** E-mail to [Licensing@Slough.gov.uk](mailto:Licensing@Slough.gov.uk)

<b>Name of Premises</b>		The Lounge, 21 London Road, Langley, SL3 7RL – PL0051	
<b>Time &amp; Date of Incident</b>		<b>Time:</b> Approx 00:10 <b>Date:</b> Friday 24 <sup>th</sup> March 2017 into Saturday 25 <sup>th</sup>	
<b>Date</b>	31/03/17	<b>Reporting Officer</b>	Nicola Keegan
<b>Sources of Information:</b> Multi Agency Operation with TVP, TVP have received a complaint of ASB, drugs and noise			
<b>Nature of Incident:</b>  Following on from Debie Pearmain's GEN40 dated 24.03.17 regarding this visit, I would like to add the following:-  When myself and Debie Pearmain entered the bar area we immediately walked through the side of the bar, which is the entry to the kitchen and the bar itself. Both PS Mullen and another officer were behind the bar conducting a licensing check and speaking with Mr Taranjit Singh Dhanowalia (DPS).  Whilst standing at the side of the bar, I witnessed a customer approach the male who was serving behind the bar and he looked as though he asked the bar staff for a drink and was refused. The member of staff then lent across the bar to whisper something to the customer. The staff member did not close the shutter of the bar at this time.  I could also hear the DPS arguing with PS Mullen as the DPS did not feel he should be providing the media equipment to download CCTV onto.  When speaking with the DPS with Debie Pearmain in the kitchen area the DPS became very argumentative and aggressive so we decided to leave. As we left the kitchen through the side of the bar, I heard the DPS "f* * * off out" before then following us into the main bar area and shouting very loudly and aggressively "Everyone out", etc.			
<b>CCTV Seized:</b>		Footage from 23:45 on 24 <sup>th</sup> March until 00:25 (time of requesting) on 25 <sup>th</sup> March 2017 was requested and DPS agreed to hand this to PS Mullen on Monday 27 <sup>th</sup> March 2017	

**Other Information:**

[Empty rectangular box for providing other information]

To be forwarded to Debie Pearmain, Police Licensing Officer (Thames Valley Police)

<b>Submitting Officer</b>		
<b>Shoulder No/Name:</b> PS 3161 Cath Mullan	<b>Station:</b> Slough	<b>LPA:</b> Slough

<b>Incident References</b>			
<b>Premises Name/Location:</b>	The Lounge, Skyways, London Road, Slough		
<b>Incident Date:</b>	25/03/17	<b>Incident Time:</b>	0020hrs
<b>Command &amp; Control URN:</b>	<b>Crime Report(s):</b>		
<b>CCTV Seized?</b>	No but requested		
<b>Sources of Information:</b>	Police		

**Nature of Incident – what happened?**

Officers attended The Lounge, London Road for licensing checks along with Debie Pearmain, and Nicola Keegan SBC, due to complaints of ASB, drug use and noise complaints. On arrival the gates were open to a Car parking area, where there have been reports of Anti social behaviour and as a result I sent 3 officers to check that area. Myself and PC 1663 Hook went into the premise. The entrance had people standing outside who were smoking and you could also hear music from coming inside. They were interested as to why Police were attending and I asked whether any of them had anything to do with the business to which they said no and so I left them to it. I initially spoke to a male who was at a reception desk, but he confirmed that he had nothing to do with "The Lounge". Myself and PC Hook entered the bar area, there were approximately 25-30 persons, only a few of those being female, and there were several persons playing Pool. There was music playing, which again I considered to be loud and there were persons getting drinks at the bar area. At the time we entered there was a male and female behind the bar, who were serving people and there were pint glasses which were being filled with lager. On approaching the bar I spoke with the male who was behind it and explained we were there to conduct licensing checks. He confirmed that he wasn't the DPS but we were just about to start going through some checks with him when another male approached us. This male was Taranjit Dhanowia who said he was in charge, and as a result we went into a kitchen area behind the bar to speak to him

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?**

Taranjit seemed surprise that Police had attended the location and he kept on referring to the fact that it was a private party. As PC Hook started to ask him some questions I was aware that Debie and Nicola were also at the Bar area and that they specifically asked for the music to be turned down. They also entered the kitchen area. Whilst PC Hook was going through some of the questions relating to the premises Licence and conditions, Taranjit took him back into the bar area to show him the licence and answer the questions from there. I noticed when we returned to the bar at this point that the shutter had been brought down, and there were no longer staff serving. Taranjit co-operated with the questions, in the sense he responded to them but his demeanour did seem to change, and I noticed this specifically at the part where I requested CCTV. Taranjit started saying that I needed to supply him with a Disc/DVD and that it was down to Police to do that if we wanted CCTV; however I confirmed that it was one of his conditions and that he would need to provide me CCTV - whether that be on a Disc/DVD or USB stick. He didn't seem happy with this and keen to try and continue communication with him I compromised and said that it wasn't something that needed to be done now, but I would like him to provide me with a copy by Monday 27<sup>th</sup> March. I wrote down the details of my request and provided my details so that he could ensure this was done.

At the conclusion of our questions I told Taranjit that Debie and Nicola may have some questions for him and proceeded to follow him into the kitchen area, where they were standing. I observed Debie speak with him and recall her telling him that there had been some complaints, in particular about noise. Debie was calm and polite when she spoke with Taranjit but he came across as being disinterested, and was not really engaging. Replies that he gave were short and to me rude, which resulted in me intervening. I specifically told Taranjit that we had come to his premise under grounds we have under Licensing Act to check that the premise was adhering to its conditions. There had been complaints and we were simply investigating them. Before I could say anything else he started to raise his voice and he asked me how many times I had been to the premise since he had owned it? I explained that his premise was in a residential area and that as a result he needed to be more mindful of noise and issues; and he said that he lived locally, and people would just have to get on with it. I remained calm when speaking to him, and said that none of us had raised our voices and that he had been informed the entire time we had been on the premise why we had attended. At this stage I believe Taranjit lost control of his emotions and I heard him say "B\*\*\*\*\* to you". I challenged him and said "Did you just say B\*\*\*\*\* to you?" initially he didn't reply and then when I stood and looked at him he said again "B\*\*\*\*\* to you. Do what you got to do and jog on". At this point we all decided that it was a

suitable time to leave; but before we did so, I observed Taranjit suddenly start shouting to the persons in his premise - people that he had just told us were his close friends that were there for a celebration. He shouted for them all to get out and to leave; and started to wave his arms around. His demeanour was certainly not one of someone who was calm and responsible and his behaviour could quite easily have escalated a situation with the customers at the premise.

All officers left the bar area and went into the Car Park. A few people had already dispersed into the front car park and as we left, I heard a few make comments, something similar to "Yeah good riddance". They did not come across as being particularly "Pro-Police" and the attitude they had observed of the DPS would certainly not have helped the situation. There were also persons sitting in a parked car with music on that could be heard quite clearly. It was 0035hrs and this is a residential area.

On leaving the Car Park we stopped 2 males and 1 female a short distance down the road. I had seen them in "The Lounge" and we stopped because they were walking down the London Road with pint glasses which still had alcohol in them. The glasses were removed from them

**Police Response – what action was taken? Please identify the main officers who dealt with the incident.**

PC Hook has submitted a Gen 40 with the details of the actual licence checks completed.

Officers in attendance were: PS 3161 Mullan, PC's 7885 Tolhurst, 1720 Taylor, 1663 Hook and 1619 Jefferson.

**Persons Involved - to add more rows click into the final cell of this table**

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**



**Submitting Officer**
**Shoulder No/Name:** C3232 Debie Pearmain

**Station:**
**LPA:** Slough

**Incident References**
**Premises Name/Location:** The Lounge, London Road, Langley

**Incident Date:** 00.10 24/03/2017

**Incident Time:**
**Command & Control URN:**
**Crime Report(s):**
**CCTV Seized?**
**Sources of Information:**
**Nature of Incident – what happened?**

PS Mullan, 4 Team 3 Officers, Nicola Keegan, SBC Licensing and Debie Pearmain, Police Licensing Officer. We attended the premise following a recent complaint of ASB, drugs and noise issues. As we pulled up in the front car park we observed the gates to the main car-park were open and not shut. As we drove into the back car-park we saw 2 Asian males walk from the car-park area into the front door of the Hotel. At this point the Police Officers had just missed the males but checked the car-park area. As Nicola and I walked past the entry point to the left, which leads back into the licensed premise we could smell cannabis. We alerted the officers to this and they checked the area. As Nicola and I walked into the Hotel, there were approximately 4 Asian males smoking at the front door. We walked into the Hotel and could clearly hear loud music coming from the licensed area. I asked the male reception staff member if the DPS was here and he informed me that he was. As Nicola and I walked into the Lounge licensed area, I observed between 25- 30 mainly males. Most of these customers were drinking alcohol and some of them were playing pool. I also observed that the bar appeared to be open with the shutter up and not down. We both observed that the TV screens were on and the loud music was coming from the screens. I was of the view that due to how loud the music was that they had a DJ. I saw that PS Mullan was talking to a staff member behind the bar area, so Nicola and I made our way to the Kitchen area behind the bar. One of the Police Officers was talking to Mr Taranjit Singh Dhanowalia, DPS conducting a licensing check. As the Officer was finishing I informed the DPS that we had received a complaint of anti-social behaviour, noise nuisance and drugs and that was the reason for our visit. I also informed him that the music was too loud and needed to be turned right down. As I finished speaking I looked at the DPS and he just looked at me, not saying anything. I again said, having come in here, it seems that we have a few issues. He then walked to the door of the kitchen and asked someone to turn the music down. When he returned back to me, I reminded him that he was only licensed for the sale of alcohol and recorded music until midnight. He then informed me that he was having a private party, his brother's wife had just had their first born baby and this was a celebration. I then asked him if he knew all of the people in here and were they all family and friends? He then became quite agitated and started to raise his voice saying this was a private party and he had friends here and he would have a private party. At this point PS Mullan was back in the kitchen area. She asked the DPS to show her the CCTV, they both went behind the bar. Nicola and I stayed in the kitchen area. One of the Officers returned to the kitchen to inform us that the DPS had requested the Officers bring a disc for the requested CCTV which PS Mullan had requested. I informed the Officer that it was a condition on the licence that they must provide the media equipment for any CCTV. I was aware that there was some sort of issue with the DPS when PS Mullan had requested this. I know it could not be downloaded on the night and it was agreed that the downloaded requested footage, from 2345- 00.25 hours 24<sup>th</sup> into the 25<sup>th</sup> March would be taken to Slough Police Station for PS Mullan.

By this point the DPS was very agitated. He returned back into the kitchen area with PS Mullan and he started to become very argumentative with her. It was decided very quickly that due to his aggressiveness and attitude that we should leave the premises. As we started to leave the kitchen area and walk into the licensed area, the males were still inside all looking at us. The DPS then shouted " B \*\*\*\*\* , do what you like" to PS Mullan and then proceeded to totally lose it by shouting, "Everyone out, get out, I have no control, get out". This was at 00.35 hours.

As we walked into the front car-park area, we observed 2 cars with music blaring out of the windows, some of the customers were hanging around very hostile.

We left the area. As we were driving along the London Road, we observed 2 males and a female who had come from The Lounge, walking very intoxicated and 2 of them had glasses of alcohol. The Officers stopped and took the glasses away from them.

I was totally disgusted with the way the DPS spoke to the Police Sergeant, he was rude, aggressive, hostile and at

one point in my view, out of control. He should not be a DPS and is not in our view a responsible person. He appears to have totally disregard for Police Officers and the licensing laws. The potential for the situation to have turned into something more would have been down to him. He completely undermined the crime and disorder and public safety licenising objectives.

We would also suggest that if we had not entered the premise when we did, the sale of alcohol would have happened.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?**

**Police Response – what action was taken? Please identify the main officers who dealt with the incident.**

**Persons Involved - to add more rows click into the final cell of this table**

Name	Date of Birth	Role	Action Taken	Ref No. <small>(e.g. Custody, PND etc)</small>

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**

**Submitting Officer**

Shoulder No/Name: C3232 Debie Pearmain

Station:

LPA: Langley

**Incident References**

Premises Name/Location: The Lounge

Incident Date: 2310 28/04/2017

Incident Time:

Command &amp; Control URN:

Crime Report(s):

CCTV Seized?

Sources of Information:

**Nature of Incident – what happened?**

Joint drugs dog operation with SBC and Ginny De-Haan, Head of Consumer Protection & Business Compliance at SBC also attended. The operation was headed up by PS Mullan with 1 Police Officer and 5 Specials. Just before we entered the premises the DPS, Taranjit Singh Dhanowalia approached me as we were in the car-park. I informed the DPS that we were here with the drugs dog and would like to come into the premises. The DPS was fine with this, so Officers entered the premise along with the drugs dog and his handler.

As the dog handler was walking around the premise an indication was given by the dog on a male, the male was dealt with by Officers and no drugs were found on him. Whilst this was happening, I was showing Ms De-Haan the premise and we came across the marked fire exit door, which was blocked by a leather sofa. We also observed the door next to the blocked fire exit was also locked. We informed the DPS that this was not acceptable and the sofa needed to be moved as it was a fire exit. The DPS moved the sofa and once the door was opened we observed that the fire route was blocked with what appeared to be flammable liquids and a hot fat fryer. The DPS was asked to remove these items to ensure a clear pathway. At this stage the DPS became very agitated stating that he would do this tomorrow. He was informed that this was not acceptable and it needed to be done now, as the public safety licensing objective was being undermined. We explained this to the DPS and he said he would shut the premises. I informed him that there was no need for him to do this, all he needed to do was remove the items that were blocking the way out of the fire door. Due to the DPS becoming aggressive with Ms De-Haan, Sergeant Mullan attended the area where we were stood. As soon as the DPS saw Sergeant Mullan, he said something like Oh not you again. Sergeant Mullan was very polite to the DPS and backed up what was being said to him by Ms De-Haan. I heard the DPS say in an aggressive voice directed at me, about looking forward to our meeting. I waited for a couple of minutes and then when Sergeant Mullan and Ms De-Haan were outside checking the area, I asked the DPS what the problem was. We had a conversation and the DPS informed me that he did not like the Sergeant and that she got his back up. I informed him that the Sergeant was a very good officer and that we were doing our job. I again explained that we could not have leave the premises with the fire exit being blocked and that if there was a fire we must be satisfied that people could leave using this fire exit. The DPS did calm down whilst we were speaking.

Again, for the second time I felt that the DPS put our safety at risk due to way he was behaving in front of his customers and if we had not ensured the fire exit was left clear, he was until that point undermining the public safety licensing objective.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?****Police Response – what action was taken? Please identify the main officers who dealt with the incident.**

**Persons Involved** - to add more rows click into the final cell of this table

<b>Name</b>	<b>Date of Birth</b>	<b>Role</b>	<b>Action Taken</b>	<b>Ref No.</b> (e.g. Custody, PND etc)

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**

**Submitting Officer****Shoulder No/Name:** C3232 Debie Pearmain**Station:****LPA:** Langley**Incident References****Premises Name/Location:** The Lounge**Incident Date:** 11.45am 03/05/2017**Incident Time:****Command & Control URN:****Crime Report(s):****CCTV Seized?****Sources of Information:****Nature of Incident – what happened?**

Mr Taranjit Singh Dhanowalia, DPS, Sergeant White, Nicola Keegan, Licensing, SBC, Natalie Worley, Senior Enforcement Officer, SBC and Debie Pearmain, Police Licensing Officer. Before we started the meeting Taranjit informed us that Paramjit Kaur Dhesi, Premise Licence Holder and DPS's Sister was unable to attend the meeting as she was working in the Bank.

Mr Dhanowalia was asked if the addresses for both himself and the licence holder were correct and he confirmed they were.

Meeting arranged to discuss 2 issues, the first issue arising from our visit to the premise at 0020 am on the 25/03/17. The DPS was first informed that we attended the premise on the 25/03/17 to conduct a licensing check due to the complaint of: Anti social behaviour in the car-park, alleged drugs dealing and taking in the car -park area, altercations in the car-park, excessive noise, threatening and offensive language from groups of young men, excessive littering of drugs paraphernalia, cars parked in the car-park with noise/music blaring from the cars and excessive music coming from the premises. I then read out the detailed Gen40 dated 0020 25/03/17, from Sergeant Mullan and also informed Taranjit that due to his behaviour on that night he put myself, Nicola and the Police Officers at risk. He was not professional and his behaviour was not acceptable for a DPS acting the way he did in front of his customers. A lot of the customers were stood with glasses and at any time they could have been used against us. Taranjit stated that the people in there would never have done anything towards us. In relation to the possible sale of alcohol Taranjit stated that it was a private party and no money was being exchanged. In relation to the requested CCTV Taranjit informed us that he had downloaded the CCTV and it was at the premise. I informed him that we still need this CCTV. I also informed Taranjit that when Nicola and I first attended the premise on the 25<sup>th</sup> before the Police Officers arrived we witnessed 3 males in the car-park walk back into the Hotel and we could smell cannabis. Taranjit stated that they would have been from the Hotel. A general discussion then took place and Taranjit informed us that he did not like the way she (Sergeant Mullan) approached him, she got his back up. He also stated that the officer conducting the licensing check also got his back up. I informed Taranjit that the Sergeant was a very good officer and he needed to be professional when dealing with us and the Officers. I stated that he may need police assistance and have to call 999 and it may be Sergeant Mullan who attends. I stressed that we all need to be treated with respect. The DPS stated that the latest the car park is shut is 9pm, as he shuts the gate himself. It was agreed that if the car-park is shut off it will stop a lot of the anti social behaviour in the car park area. The DPS was reminded that he needs to control his customers inside and outside the premise and the beer garden has to be closed after 10pm, so no drinks are allowed outside. I asked him if he was aware of the conditions on the licence to which he said he did. He was informed by Sergeant White that licensing checks will be conducted and he will not tolerate being shouted at. The DPS also informed us that he has 2 SIA Security Guards on a Saturday and sometimes on a Sunday.

Taranjit mentioned that he recently received a telephone call at 2am from the hotel informing him that there were people outside in the beer garden, Taranjit advised the hotel staff to ask them to leave and close the curtains as they were not customers from the bar as it was closed or the hotel. It was suggested to Taranjit that he closes the main gate to the hotel (front gate) once he has closed the bar and leaves. Sergeant White also advised that if people are coming onto the grounds and hanging around outside to call the police to have them removed.

I concluded by informing Taranjit that if we witness his aggressive behaviour again or I am made aware of this by Officers I will apply to review the premises licence.

Natalie then spoke to him about the noise issue when we visited on the 25/03/17. The music was extremely loud and could be heard from outside. Natalie informed the DPS that if one of the SBC Enforcement Officers had witnessed this

**LICENSED PREMISES INCIDENT REPORT**

they would have issued a noise abatement notice. Natalie also informed the DPS that they would be monitoring the noise over the next 3 months. The DPS stated he had installed a new surround sound system so therefore the noise will not be heard outside, it was loud before as the music had to be turned up for customers to hear at the other end of the bar, this is not necessary now as he has a new system.

Before we discussed the incident on the 28<sup>th</sup> April, Sergeant White showed the body worn footage recorded from that evening.

We then spoke about our visit to the premises with the drugs dog on Friday 28<sup>th</sup> April 2017. We spoke about the fire door being blocked by the sofa and his reaction to us requesting all the items to be removed from the fire exit route. We spoke about his negative, aggressive behaviour towards Seargant Mullan again. Taranjit seemed to think that because this is his premise he does not have to comply with our instructions. I informed him that he was undermining the public safety objective and once we had witnessed this we could not leave the premise until he had esured that the route was clear.

At the end of the meeting the DPS was informed that we must all work together, more licensing checks would be conducted and we expect full co-operation from him at all times, failure to do so will result in a review of the premises licence.

Taranjit apologised before he left the meeting.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?****Police Response – what action was taken? Please identify the main officers who dealt with the incident.****Persons Involved - to add more rows click into the final cell of this table**

Name	Date of Birth	Role	Action Taken	Ref No. <small>(e.g. Custody, PND etc)</small>

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**

**Submitting Officer****Shoulder No/Name:** C3232 Debie Pearmain**Station:****LPA:** Slough**Incident References****Premises Name/Location:** The Lounge, London Road, Langley**Incident Date:** 10.30am 05/01/2017**Incident Time:****Command & Control URN:****Crime Report(s):****CCTV Seized?****Sources of Information:****Nature of Incident – what happened?**

Taranjit Singh Dhanowalia, DPS,( 07946142076) Inspector Stanley, Rachael Rumney, Senior Licensing Officer, SBC,Natalie Worley, NET SBC and Debie Pearmain, Police Licensing Officer. Meeting arranged as a follow up to the CSE Operation conducted at the premise on the 19/12/16. Debie read out the details of the operation from the Gen40 dated 19/12/16. Taranjit stated that the staff member had informed him of what had happened and that Attinder Singh had realised he had made a mistake by selling the alcohol to the male over 18 and not asking how old the 2 girls were or requesting ID for them. The DPS has gone through in detail what should have been done as Attinder didn't think he needed to ask the girls their age. Inspector Stanley spoke about CSE issues/concerns and that all staff should receive CSE training. He stated he was happy to supply the CSE training materials and if convenient he would see if an officer was able to give the training. Inspector Stanley stated he would like the DPS to contact him about this and he would help as much as he can. Inspector Stanley made it clear that he would not be chasing the DPS about this. Inspector Stanley stated it was his job to be protecting vulnerable children in Slough and the staff must be doing as much as they can to assist. Taranjit stated he was not aware that staff needed to have the CSE input. Debie then went through some of the conditions on the licence to remind the DPS namely, a personal licence holder must be on site when a licensable activity is taking place ( on the date of the op this was not the case) - all members of staff including any new members of staff must undergo CSE training and a challenge 25 proof of age policy will be operated by the premises. It was suggested that Taranjit check all the conditions on the licence to ensure they are being adhered to. I asked Taranjit was asked if the CCTV was working and he informed me that yes it was working and he was teaching Attinder how to download footage.Taranjit was also given posters relating to challenge 25 to be displayed Inspector Stanley informed Taranjit that the premise would be tested again for a room booking and alcohol and if the premise fails again on the alcohol sales action will have to be taken.

Natalie informed Taranjit that she had received noise complaints from the premises by residents. She did not have all the details but could confirm that she was not aware of any complaints over the Christmas period. Taranjit was reminded to keep all windows and doors closed and to monitor the level of music.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?****Police Response – what action was taken? Please identify the main officers who dealt with the incident.**

<b>Persons Involved - to add more rows click into the final cell of this table</b>				
<b>Name</b>	<b>Date of Birth</b>	<b>Role</b>	<b>Action Taken</b>	<b>Ref No.</b> <small>(e.g. Custody, PND etc)</small>

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**



**Submitting Officer****Shoulder No/Name:** C3232 Debie Pearmain**Station:****LPA:** Slough**Incident References****Premises Name/Location:** The Lounge**Incident Date:** 2200 14/07/2017**Incident Time:****Command & Control URN:****Crime Report(s):****CCTV Seized?****Sources of Information:****Nature of Incident – what happened?**

Rachael Rumney, Senior Licensing Officer, Melissa Olliffe, Licensing Assistant SBC, PC Hendy and Debie Pearmain, Police Licensing Officer attended the premise to conduct a check and to see if the music was too loud. As we walked into the car park area, we observed 3 males stood by the car park gate which was opened. We could smell cannabis from this area. As we entered the premise we observed about 6-8 customers sat at the tables at the front of the Lounge all drinking.

We went into the Hotel and spoke to the staff member. I advised him to lock the car park gate as per our agreement. He was very co-operative and went to lock the gate. As he did this we went into the bar area. An Asian male called Eddy was behind the bar. I spoke to Eddy and introduced myself. I asked if Taranjit, the DPS was on site. He informed me that he wasn't but that he would be back soon. I asked Eddy if he was a personal licence holder to which he told me he wasn't.

At the time of our visit the music was fine and not too loud.

We were left the venue at approximately 2215 hours. We were in the car -park talking to the Police Officer when the DPS attended the venue. I spoke to him and he asked me if everything was ok. I reminded him that a personal licence holder needed to be at the premises as per the condition on the licence.

As we left the premises car park we observed approximately 8 males sat at the tables at the front of the pub drinking. We also observed another 3 males with their drinks outside the other Hotel window, stood drinking their alcohol. At the time of our visit I did not have the premises licence with me to check, but there is a condition on the licence clearly stating that the beer garden will be closed after 10pm.

At 3.05pm on Monday 17<sup>th</sup> July 2017 I telephoned and spoke with Taranjit and advised him of this condition and requested that he adheres to this condition.

**Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?****Police Response – what action was taken? Please identify the main officers who dealt with the incident.**

TVP Licensing to visit premises during the evening of 14/07/2017

**Persons Involved** - to add more rows click into the final cell of this table

<b>Name</b>	<b>Date of Birth</b>	<b>Role</b>	<b>Action Taken</b>	<b>Ref No.</b> <small>(e.g. Custody, PND etc)</small>

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**